

# Boost the Value of Your Menu Using New Consumer Definitions of Health

July 2025

BROUGHT TO YOU BY:



## Today's Priorities

How are consumers defining health today away from home?

Which health terms provide value in away-from-home spaces?

How can you boost the presence of betterfor-you ingredients by daypart?

How can you successfully incorporate both health and indulgence?



### 1/3 of consumers choose health away from home

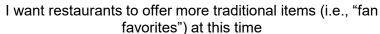
% of consumers who choose healthfocused food and beverage most of the time or always

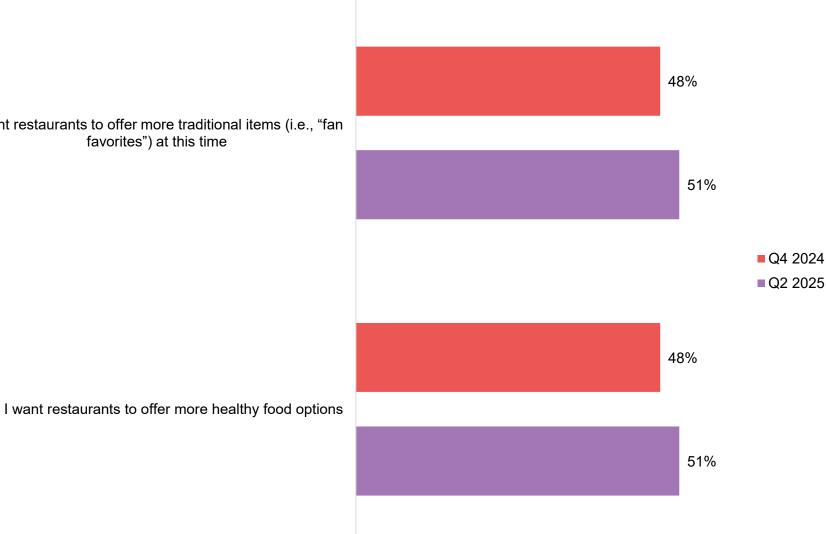
63% at home33% away from home



As consumers look for value, they increasingly seek fan favorites (known to be worth the spend) and a higher degree of health

**MENU PREFERENCES** % AGREE/STRONGLY AGREE





Base: Approx. 635 consumers per statement; Varies by statement Technomic Q2 2025 COOR Report Q: Thinking about restaurant and other foodservice

location menus, how much do you agree or disagree with the following statements?

## And The Better-For-You Need Continues to Grow

% of consumers who identify better for you as leading need state

Segment Category	2019	2024
Limited service	19%	21%
Full service	17%	22%

% Increase From 2019 LSR & FSR Combined

Gen Z +4% pts

Millennial +2% pts

Gen X +2% pts

Baby Boomer +2% pts

Source: Ignite Consumer

Healthy options can increase patron satisfaction

60%

of better-for-you occasions were rated "excellent," compared to 51% overall

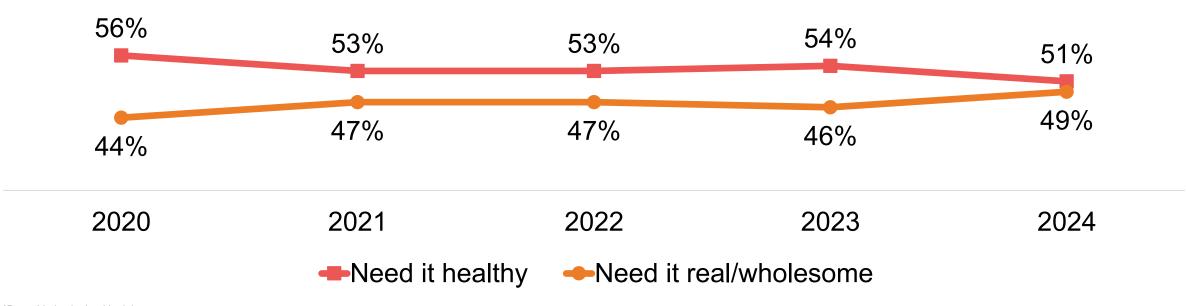
Base: 113,776 consumers ages 18+ Source: Technomic Ignite Consumer, Q1 2024-Q4 2024 Image source: Shutterstock



How are consumers defining health today away from home? What provides value?

## Among consumers identifying a better-for-you need state for a recent occasion, the balance is shifting to foods that are "real" or "wholesome"

#### PRIMARY REASON FOR VISIT



<sup>\*</sup>Base: Varies by health claim

<sup>\*</sup>Source: Technomic Ignite Consumer Order Insights, Q4 2024

### **Leading Claims Operators Purchase\***

Restaurants	Restaurants
Gluten-free 57%	Gluten-free 61%
All-natural 57%	Vegetarian 55%
Vegetarian 56%	Low-sodium/no sodium 53%
Organic 54%	Dairy-free 53%
Low-sugar/sugar-free 47%	Low-sugar/sugar-free 52%

### **Leading Claims Driving Consumers to Visit\*\***

Housemade 83%

All-natural 79%

High-protein 79%

Clean label 78%

No artificial additives/preservatives 77%

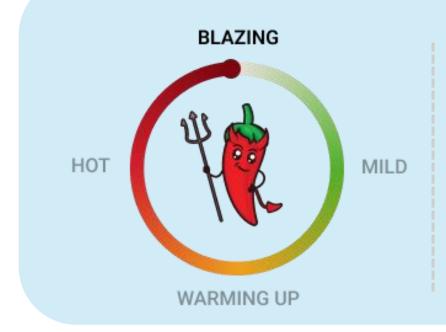
<sup>\*</sup>Base: 628 operators

<sup>\*</sup>Source: Technomic January 2025 operator survey

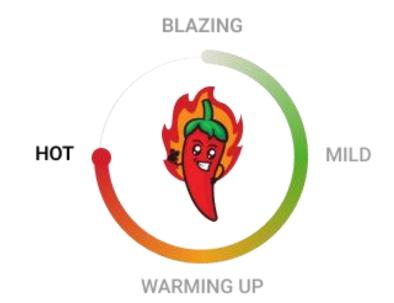
<sup>\*\*</sup>Base: Varies by response

<sup>\*\*</sup>Source: Technomic January 2025 consumer survey

#### Buzzy Menu Items



Alcohol-free Low-alcohol



Organic
High-fiber
Gluten-free
Naturally raised
Local

Quality and sourcing cues are buzzworthy on menus

#### **Fastest-Growing Claims**

2018-2019

Plant-forward +41%

Keto +16%

Low-gluten +16%

Nut-free +13%

Probiotic +12%

2022-2023

Regenerative +64%

Pasture-raised +36%

Low-carbon +36%

Plant-forward +26%

Clean label +19%

2023-2024

**Nutrient-dense +233%** 

Local +23%

Milk-fed +16%

Sustainable +12%

Pasture-raised +11%

Source: Technomic Ignite Menu

#### **Health-Forward Predictions**



Morel mushroom +89%

Bluefin tuna +37%



Chia pudding +27%



Blended meat

+33%



Swiss chard +58%

**Core Facets** 

Physical, mental and emotional benefits

Meat replacements

Great grains and super seeds

Stealth health

Amaranth +53%

#### **Recommended Actions**

Incorporate health trends in meaningful ways that align with your concept positioning

- New menu item to generate excitement
- A new preparation or format variance, single ingredient swap
- Better marketing of an ingredient that's already in use

### Understand what resonates with consumers

- Clean label, real, fresh, natural, etc., are claims with longevity; nutrient-dense is growing fast
- NOT strict health that limits choice or enjoyment

## Generational shifts require different approaches

#### Gen Z and millennial are now the most influential generations for most segments

#### AN IMPORTANT GENERATIONAL SHIFT IS OCCURRING

	Change	% of Po	pulation	Primary Generation
	2020-2030	2020	2030	2030
Under 18 years	1,685,000	22.2%	21.7%	Gen Alpha
18-24 years	232,000	9.1%	8.9%	Gen Z
25-44 years	5,527,000	26.7%	26.8%	Gen Z, Millennial
45-64 years	-2,069,000	25.1%	23.7%	Millennial, Gen X
65 years and older	17,086,000	16.9%	20.6%	Baby boomer, Mature

#### The consumer of...



	Generational Skew	Gender Skew
Organic	Millennials	Female
Low-calorie	Baby boomers	Female
Fat-free	Gen Z/Millennials	Female
Natural	Millennials	Male
Fresh	Millennials	Male/Female
High-protein	Millennials	Female
Gluten-free	Baby boomers	Male/Female
Vegetarian	Millennials	Female
Clean label	Millennials	Female
Plant-based	Millennials	Female

Base: Varies by health claim Source: Technomic Ignite Consumer order insights data, Q4 2024

## Provide Opportunities to Personalize

Allows generations to address personal health needs

51% of consumers who purchase breakfast at a restaurant or other food service during the week agree that it is important for breakfast items to be customizable\*

- up from 6 pts from 2021

<sup>\*</sup>Base: 750 weekday breakfast consumers

<sup>\*</sup>Source: Technomic 2024 U.S. Breakfast Consumer Trend Report

#### TOP CHAINS VISITED

#### BY CONSUMERS NAMING BETTER FOR YOU AS THE PRIMARY OCCASION DRIVER

- 1. Sweetgreen
- 2. Cava
- 3. Smoothie King
- 4. Jamba
- 5. Tropical Smoothie Cafe

Common element? Customization!

Base: 113,776 consumers ages 18+ Source: Technomic Ignite Consumer, Q1 2024-Q4 2024

#### **Recommended Actions**

Invest in the claims that matter to your customer

49% of consumers are more likely to visit a restaurant that's transparent about what's in its menu items (up from 43% in 2022)

Be transparent on your menu Labeling should simplify and support informed choices

Train your staff to discuss ingredients with confidence

Allow customization when feasible to address individual needs; if not possible, consider several healthy options vs. one item that tries to cover all health claims

Source: Technomic 2024 Generational Consumer Trend Report

## What is the role of health vs. indulgence?

### Even health-conscious consumers want to indulge away from home

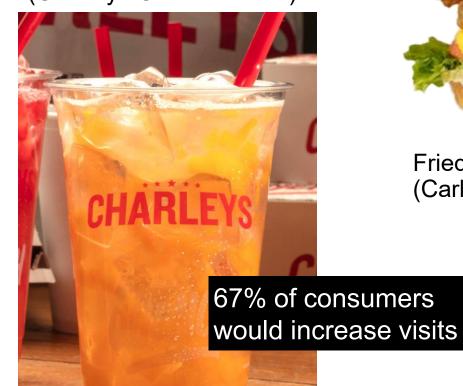
Need State	All Away- From-Home Consumers
Need to satisfy (Indulge)	35%
Comfort: Need it simple	13%
Experience Need to connect	12%
Better for you: Need it healthy	10%
Better for you: Need it real	10%

Need State	Health- Conscious Consumers
Need to satisfy (Indulge)	30%
Better for you: Need it healthy	16%
Better for you: Need it real	13%
Experience: Need to connect	12%
Comfort: Need it simple	11%



Miso Glazed Eggplant Bliss Bowl with sesame-chiacrusted avocado (Pret A Manger)

Mango Lemonade with real fruit and cane sugar (Charleys Cheesesteaks)



deem unique

69% of consumers

Fried **Zucchini** Star Sandwich (Carl's Jr.)

Source: Technomic Ignite Menu Consumer-Rated LTOs Image Sources: <u>Pret A Manger Instagram, Charleys Cheesesteaks website</u> and <u>Carl's Jr. website</u>

#### **Recommended Action**

It doesn't have to be either-or: Blend the two by menuing indulgent items with health claims

37% of consumers find this appealing

#### More Examples in Action

#### **Blueberry Crumble Sundae**

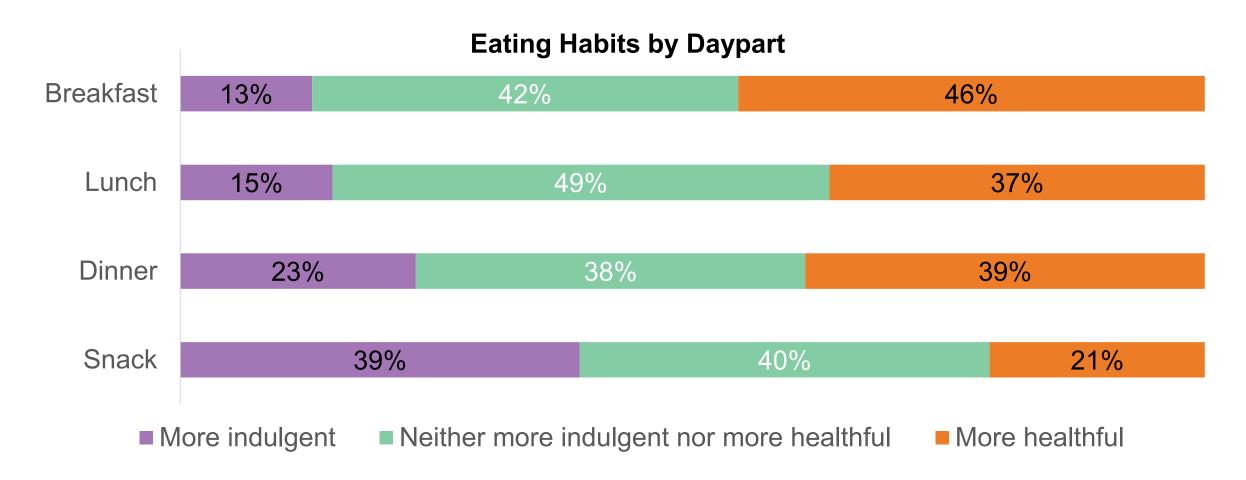
Organic grass-fed ice cream, organic blueberry compote, Marcona almond and date crumble (True Food Kitchen)

#### **Golden Latte With Protein**

Espresso with turmeric-gingerhoney flavor, plus 20-plus grams of whey protein (Peet's Coffee)

## How can you boost health across dayparts?

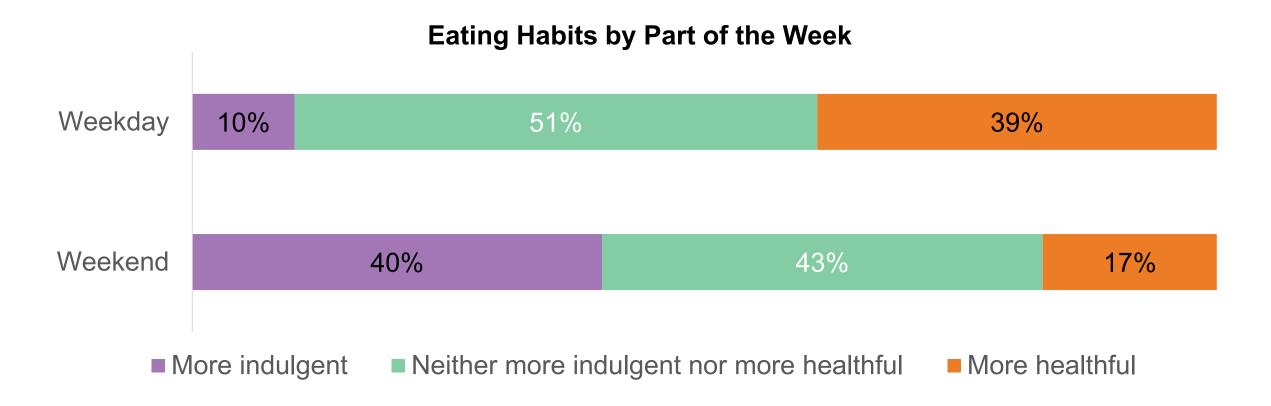
#### Consumers are most likely to eat healthy early in the day...



Base: 1,501 consumers

Source: Technomic January 2025 consumer survey

#### And consumers prioritize health on weekdays



Base: 1,501 consumers

Source: Technomic January 2025 consumer survey

### Breakfast: Higher Willingness to Pay for Items that Feature Healthy ingredients

Fresh Start Omelet—three-egg omelet filled with chicken sausage, mushrooms, roasted red peppers, tomatoes, caramelized onions, feta, provolone and arugula (Bob Evans)

Median Willingness to Pay: \$9.00

#### **Compared to Median Price:**

+22% Breakfast Entree

+11% Egg Dish



#### Metabolism Boost Strawberry

Pineapple Smoothie—strawberries, pineapples, kiwi-apple juice blend, Gladiator Protein Vanilla, protein blend, metabolism boost enhancer and fiber blend enhancer (Smoothie King)

Median Willingness to Pay: \$8.00

#### **Compared to Median Price:**

+37% Breakfast Nonalcohol Beverage

King

+37% Frozen Beverage

## Regardless of daypart, start with ingredient call-outs

Pret A Manger

#### **Blueberry Granola Cottage Cheese Pot**

A little pot of cottage topped with blueberries and crunchy granola, consisting of gluten-free oat flakes, apple cinnamon glaze, pumpkin seeds, raisins, sunflower oil, golden linseed, buckwheat flakes.

A snack high in protein for any time of the day

Source: Technomic Ignite Menu consumer-rated LTOs data, Q3 2023-Q3 2024
Image Source: Pret A Manger website



Positive nutrition callout and layers of sweet flavors, crunchy texture from granola

#### THE IMPACT OF GRANOLA AT BREAKFAST\*

#### ON GUEST EXPERIENCE—

#### **Higher Median Spend**

Approximately how much did you pay for just the food and/or drinks that you had?

\$20.00

Consumers who purchase Granola at Breakfast spend \$5.00 more\*\*

#### **Higher Visit Satisfaction**

How would you rate your visit overall on this occasion?

66%

Consumers who purchase

Granola at Breakfast are 14%

more satisfied with their visit

Source: Technomic Ignite Consumer order insights data, Q4 2023-Q3 2024

<sup>\*</sup>Note: Data is being calculated for Fruit/Yogurt Parfait which is the dish with the highest % of consumers ordered

<sup>\*\*</sup>Note: Compared to the average reported spend at those chains where this item is available

#### Recommended Actions

Be more targeted with health-forward applications. Healthy occasions lean towards breakfast, followed by dinner, then lunch; weekdays more than weekends

Data shows operators are currently most focused on lunch and dinner when it comes to healthy offerings; better alignment needed

#### Design items that consumers will be willing to pay more for. Ask yourself...

- Can you "boost" (and call out!) the positive elements without sacrificing taste to enhance perceived value and appeal?
- Can you allow for customization?
- Give consumers permission to enjoy and spend by enhancing with better-for-you elements

#### **Example of highly appealing concept:**

Pumpkin Protein Bites—pumpkin-flax granola, peanut butter, honey, chia seeds, vanilla whey protein, pumpkin butter and pumpkin spice (Playa Bowls)

Base: 628 operators Source: Technomic January 2025 operator survey

Source: Technomic Ignite Menu Consumer-Rated LTOs

#### So, what's next?

Do you have questions on this report or want more information about other vital topics? Reach out to your Technomic team today



Kathryn Fenner
Principal
kfenner@technomic.com



Since 1966, we have produced in-depth research focused on the foodservice industry.

We provide insights into consumer, industry and menu trends in the U.S., Canada and 23 countries around the world.

Our team of experts helps leaders in the industry make complex business decisions, set strategy and stay ahead of the curve.

Have questions?
Reach out to us today.

312-876-0004 info@technomic.com technomic.com